



TERMS & CONDITIONS FOR MANAGEMENT REFERRALS

- Price quoted is for an initial, single consultation and written report.
- GP or Specialist's reports incur additional costs and will not be sought without the permission of the referring client.
- We reserve the right to review our quotation upon receipt of the referral information if:
 - the individual has previously undergone an occupational health assessment by a party other than Preventative Healthcare.
 - there is any ongoing litigation or litigation pending.
 - the case is in consideration of ill health retirement.
 - the case is deemed of greater complexity than was originally advised and/or extensive supplementary information is provided, based upon which the managing physician requests an extended consultation, ie one hour
 - additional tests are required, other than those requested at the outset of the referral.
- We respectfully request that any late notice, additional information you may wish the physician to view is provided no later than 24 hours prior to the consultation, after which we cannot guarantee its inclusion within our report findings.
- Non-attendance at any PHC Clinic incurs a full fee. Cancellation within two working days of the consultation likewise incurs a full charge - for the avoidance of doubt this means an appointment at 1.30pm on a Tuesday must be cancelled prior to 1.30pm on the Friday before. This includes cancellation or non-attendances for any reasons including sickness and inclement weather when clinic is staffed and operational. (Network clinics throughout the UK and Eire may operate extended non-attendance and cancellation timescales.)
- So as not to disadvantage those clients who attend at their allotted appointment time, PHC employs a strict policy of not being able to accommodate a client who is more than 10 minutes late for a 30-minute appointment, or 5 minutes late for a 15-minute appointment.
- Children are not allowed into the consulting room and due to service provision, we are unable to oversee the welfare and safety of unaccompanied children.
- All fees subject to standard rate VAT prevailing at the time of delivery of the service
- Payment terms 30 days from date of invoice.